



SKY SOLUTIONS™

CAPABILITIES STATEMENT

2025

OVERVIEW

Founded in 2008 and headquartered in the Washington D.C. Metro area, Sky Solutions simplifies complex processes and delivers breakthrough results for federal clients in healthcare, financial services, and national security sectors. We specialize in 'digital-first' solutions that redefine possibilities through **digital transformation, AI, and cybersecurity**. Our team of domain and technical experts empower public sector agencies to transform the way they work and connect with citizens and stakeholders.

KEY DIFFERENTIATORS



Success, Every Time



Tailored Solutions



Speed to Market



Human-Centric

UEI NUMBER

LLR9CKT1FUL1

CAGE CODE

7YC29

CORE CAPABILITIES



DIGITAL TRANSFORMATION

- Human-Centered Design (HCD/UI/UX/CX/TX)
- Agile/SAFe, Agile Product Management
- Low-Code/No-Code Development
 - Pega, ServiceNow, Salesforce, Appian
 - Camunda, UiPath
 - MS Power Apps
- Legacy Modernization and Cloud Migration
 - Cloud Enablement, AWS, MS Azure



AI-DRIVEN INNOVATION

- Enterprise Data Management
- AI/ML and Advanced Analytics
- Generative AI Platforms and Solutions



CYBERSECURITY

- Zero Trust Architecture
- Risk Management Framework
- Application and Cloud Security Engineering
- Security Operations

PAST PERFORMANCE EXAMPLES

CMS

Medicaid.gov

Challenge: CMS required an enhanced digital platform for its Medicaid.gov and InsureKidsNow.gov websites, servicing over 93 million enrollees. A significant part of the challenge was maintaining high-quality standards while delivering new features rapidly in a CI/CD environment.

Solution: Sky Solutions built and integrated a comprehensive CI/CD pipeline that automated deployments, testing, and monitoring. The pipeline supported the CMS's move towards a DevSecOps culture, enabling CMS to adopt intelligent automation for website content and system updates.

Benefit: This initiative reduced manual deployment efforts, ensuring that new features and updates were released more frequently and with higher accuracy. The CI/CD pipeline reduced CMS's operational costs while improving website uptime and user experience.

SSA

IT Support Services

Challenge: To modernize its customer services, SSA evaluated off-the-shelf and custom applications, requiring a vendor with expertise in SaaS platform best practices and custom development to ensure a smooth implementation and integration.

Solution: Sky created and supports the ServiceNow Center of Excellence (CoE), assisting stakeholders with vital planning, implementation, and training as the agency modernizes its systems through digital process automation. Sky also delivers Agile-driven application development, managing the entire lifecycle for seamless delivery.

Benefit: Our agile approach helped SSA transition to ServiceNow, saving \$1.75 million in license costs. Other benefits include reduced development time, improved reuse, fewer design iterations, and improved accessibility and usability.



IRS

Safeguards IT Services

Challenge: The IRS Safeguards needed to increase the security of Federal Tax Information (FTI) and ensure consistent application of information security standards across all partner agency information systems.

Solution: Sky ensured a risk-free transition by deploying a dedicated technical contractor leadership team, placing more senior and technical staff on the ground, automating Safeguards Reviews and FTI risk management, and driving innovation in Safeguards operations.

Benefit: Sky optimized Safeguards' processes, reduced costs, minimizing risk to FTI in possession of agency partners while continuing to meet all regulatory and agency documented standards and guidance.

ONC

USCDI+ Data Set Development

Challenge: The current ONC submission system faces issues related to inflexibility in managing complex relationships between classes, elements, and use cases—resulting in efficiency problems in collaboration and approval processes.

Solution: We developed, deployed, and continue to provide site maintenance for the new platform in support of United States Core Data for Interoperability Plus (USCDI+) data set development and feedback collection.

Benefit: Our solution streamlined and automated ONC's USCDI+ submission processes, reducing manual work, minimizing errors, and improving efficiency.

PAST PERFORMANCE EXAMPLES

DOJ

Modernizing Grants Management

Challenge: The Office of Justice Programs (OJP) within the Department of Justice (DOJ) faced several challenges, including defining a clear vision for the system's design and functionality, a lack of seamless collaboration among development teams, difficulties in understanding the grants-making process, and complex external system integrations that led to frequent downtime.

Solution: JustGrants, a unified system that streamlines the entire grant lifecycle, enhances user experience, and boosts transparency and reporting capabilities. This integrated solution bridges informational gaps, improves communication, and enables seamless data exchange.

Benefit: The implementation of JustGrants has revolutionized grant management by centralizing operations, reducing administrative overhead by 30%, automating workflows to enhance productivity by 25%, cutting processing delays by 35%, and improving data quality by 60%.



CMS

Unified Case Management at CPI

Challenge: CMS is modernizing its case management with a data-driven, AI/ML-powered solution that safeguards the integrity of Medicare, Medicaid, and other federal health programs.

Solution: The modernized UCM leverages Camunda BPM, microservices, REST-based APIs, AWS services and cloud-native technologies to automate key processes such as case identification, investigation, referral, documentation, and resolution.

Benefit: This transformation reduced deployment time, increased application stability, and improved overall UX for case investigations. This allowed CMS to maintain health program integrity while reducing technical debt and overall program cost.

EXISTING BPAS

DHS

FEMA Digital Workflow BPA

Sky Solutions is a contract holder for the Federal Emergency Management Agency (FEMA) Digital Workflow BPA and has been awarded two task orders. We support FEMA's mission of enhancing its digital workflow capabilities by providing licensing, training, implementation, and program support for FEMA stakeholders. We deliver comprehensive support, enabling FEMA to streamline its programs, and customer engagement.



HHS

ASTP/ONC Health IT BPA

Sky Solutions is an HHS ASTP/ONC Health IT BPA contract holder. This BPA provides IT services to the Department of Health and Human Services (HHS), Office of the National Coordinator for Health IT (ONC), including expert technical, analytical, and SME as well as project management support for the Health IT Alignment Initiatives.



VEHICLES AND CERTIFICATIONS



Contract Holder



U.S. Small Business Administration



CMMIDEV / 3SM



CMMISVC / 3SM



KEY PARTNERSHIPS



Government Elite

servicenow



appian

CAMUNDA





CLIENTS



ACCOMPLISH THE EXTRAORDINARY

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AI-driven solutions

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